

Business Best Practices and Fraud Prevention Checklist

At First Security State Bank, we want to partner with you to protect your company from fraudulent activity. Developing a layered approach of education, technology, business rules and procedures is the best way for you to achieve that protection. While not all inclusive, this checklist is a great way to get started.

User Security

- ❖ Restrict entitlements to all systems and review these settings periodically.
- ❖ Require Dual Control for all steps of cash handling.
- ❖ Require Dual Control for all payment initiation and payment file handling.
- ❖ Require Dual Control to set up profiles for payment initiation.
- ❖ Require documentation for all internal requests for payments.
- ❖ Document all procedures, and train for them.
- ❖ Audit User activities regularly.
- ❖ Educate your employees about email, text and other scams.
- ❖ Implement good hiring practices, include background checks.
- ❖ Lead a strong ethics policy by example.

Separation of Duties

- ❖ Employees who write checks or initiate electronic payments do not reconcile accounts.
- ❖ Employees who initiate electronic payments do not approve them.

- ❖ Employees who maintain profiles for electronic payment initiation do not initiate or approve payments.
- ❖ Employees opening the mail do not prepare or make deposits.

Computer Security

- ❖ Require use of a segregated computer for banking activities; allow no internet surfing or email use.
- ❖ Protect your network using a properly configured firewall.
- ❖ Keep your industry standard Anti-Virus and Malware software up-to-date.
- ❖ Apply latest security updates from operating system vendor, e.g. Microsoft.
- ❖ Restrict access to the computer's administrative privileges.
- ❖ Disable CD/DVD/USB access if not needed.
- ❖ Implement procedures to protect laptops when away from the office and before reconnecting them to the network.
- ❖ Establish unique log-in and passwords for all systems and require periodic change.
- ❖ Impose strong password rules. Use special characters, and no words or names.
- ❖ When using online banking systems always log in through your corporate infrastructure, not outside the network, at home or on a public computer.
- ❖ Close Pop-Up-Windows by clicking on the X, never click inside the window.
- ❖ Never send sensitive information via unsecured email.
- ❖ Implement procedures for when an employee suspects infection.
- ❖ Delete on-line users when employee terminates employment.